ILUA AREA INVENTORY

An area may want to send this inventory or a similar set of questions to the groups. Members or groups can answer each question with a number from one to five, using a scale such as:

1 Not at all 2 Needs improvement 3 Adequate 4 Outstanding 5 Excellent

When the numbers are totaled for each question, the area can see what most needs Improvement (1) and what is going quite well already (5).

mutual respect?

How well has the area served local groups this year?
• How well does the area communicate with local groups?
• How well does the area respond to the needs of local groups?
How well is the area managing its donations and area treasury?
How effectively does the area demonstrate responsibility and accountability?
• How fully does the area train and support members who serve on the area service committee?
• How well does the area service committee foster an atmosphere of courtesy and

• How completely does the area provide opportunities for communication about committee concerns to the local members and groups?

• How well is a sense of unity fostered within the area service body?
How positively is a sense of unity shown within local groups?
• What is the area's experience with trusted servants?
• How well has the area fostered the willingness of the local fellowship to volunteer for service positions?
• How well does the area practice continuity and rotation?
• How well does the area function in maintaining a full complement of trusted servants, with no open commitments?
How fully does the area create an environment where the conscience of the body guides the decisions and direction of the area?
How well has the area done this year in making NA's message more widely known in the larger community? • How well is the area communicating with those in the community who interact with addicts?
14 <i>PR Handbook</i> Effective Services Resources • How completely does the area respond to the needs of the larger community?

• How well is the area using human and financial resources to carry NA's message of recovery in an efficient and effective way?
• How fully trained and supported are the trusted servants who interact with members of the community?
• How well has the area built cooperative relationships with those in the larger community?
How easily can those in the larger community reach an NA member who is in a position to respond to their questions or requests?
Is there any particular area of service and/or area function that you perceive is outstanding? Please identify:
Is there any particular area of service and/or area function that you perceive would need improvement? Please identify: